

Workers' Federal Credit Union
VISA CREDIT CARD ACCOUNT/CARDHOLDER AGREEMENT AND DISCLOSURE

By accessing (My, Our) credit card account by any method (I, WE), jointly and severally, agree to the terms and conditions that follow in this agreement:

Workers' Federal Credit Union (WFCU) has extended to the above account holder (I, WE), an open end credit card line-of-credit. Applicable cards have been issued to the accountholder(s). When I perform a transaction on my credit card, I am extended a loan advance on my credit card line-of-credit as soon as the draft is presented to WFCU for payment. I agree that any action by WFCU necessitating a line-of-credit advance shall be deemed an extension of credit. I am also liable for any extensions on my credit card line-of-credit in excess of my applicable line-of-credit limit.

I promise to pay WFCU all amounts borrowed under this agreement plus a **FINANCE CHARGE**, if applicable, for amounts due. Each month, WFCU will send me a statement showing any credit which has been extended under this agreement, payments I have made, and my balance. I can pay off my credit card line-of-credit account balance in full or budget my payments. I will have a grace period of no less than 25 days from the date of my statement to pay the balance of new purchases in full without incurring any finance charge. Payments are due on or before the 25th day of each month. The minimum payment amount due (3.0% of the outstanding balance or \$25, whichever is more) will be shown on my statement and may vary from time-to-time depending on any new credit extended under this agreement. **Minimum Payment Warning:** Making only the minimum payment will increase the amount of interest you pay and the time it takes to repay your balance. The minimum payment amount due will be applied first to balances with the lowest rate of interest and then to each successive balance with the next lowest rate of interest until the minimum required payment is exhausted. A late payment fee will be charged on any payment not paid before statement cycle. The late fee charge is up to \$20.

In addition to the principal amount of my credit card account, I will pay a **FINANCE CHARGE**, if applicable. The **FINANCE CHARGE** is calculated using the Average Daily Balance Method (Including New Purchases) as follows: We figure the interest charge on your account by applying the periodic rate to the "average daily balance" of your account. To get the "average daily balance" we take the ending principal balance from the previous day (fees are not included), add the purchases, cash advances, loan advances, and other charges posted to your account that day and subtract principal payments and other credit transactions effective that day. Then, we add together the principal balances of the purchases, cash advances, loan advances, and other charges posted to your account for each day of the current billing cycle and divide the total by the number of days in the billing cycle. Your Average Daily Balance (Including New Purchases) is then multiplied by the daily periodic rate times the number of days in the billing cycle to calculate the **FINANCE CHARGE** due.

The daily periodic rate is 1/365 of the fixed **ANNUAL PERCENTAGE RATE (APR)**. The current fixed **ANNUAL PERCENTAGE RATE (APR)** for purchases and balance transfers is **9.90%**. The current fixed daily periodic rate for purchases and balance transfers is .027124%, respectively. The current fixed **ANNUAL PERCENTAGE RATE (APR)** for a cash advance is **9.90%**. The current fixed daily periodic rate for a cash advance is .027124%, respectively.

Foreign Transactions: All Visa credit card and debit card transactions made in foreign countries will be billed to you in US dollars. Conversion to US dollars is determined by (1) a rate selected by Visa from the range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the

rate Visa itself receives or (2) the government-mandated rate in effect for the applicable central processing date. A one percent currency conversion fee is also added to these rates.

I agree that WFCU may change, according to the law, any terms and/or conditions of this Agreement. Notice of the changes will be mailed to me at the address used by WFCU for sending my monthly statement.

I agree that a VISA card may not be used for any illegal transactions. I agree that WFCU will refuse to authorize all live and Internet gambling VISA card transactions.

I can be charged special handling fees and/or penalties according to this agreement and the schedule of fees I have received.

If I move, I will send WFCU my new address immediately. WFCU may declare my entire balance due and payable at once without notice or demand if I miss a payment or break any promise I have made under this Agreement or any other WFCU Agreement I have. WFCU may do this if I have made any misrepresentations in applying for credit or if anything happens that indicates to WFCU that I may be unable or unwilling to repay the loan. If W F C U is forced to take collection action, I agree to pay all court costs, costs of appeal, collection fees, and reasonable attorney's fees incurred by WFCU, or as charged by any collection agency. WFCU will charge a **Penalty APR of 14.90%**, if the payment is 60 days late. This penalty rate will be in effect for six months, if payments are made on time the rate will revert back to the current rate.

I agree to let WFCU know immediately if I have any questions about my monthly statement. The billing error statement I have received tells me what to do if I think WFCU has made a mistake on my statement.

The written agreement is a final expression of the agreement between the applicant(s) and WFCU. This written agreement may not be contradicted by evidence of any oral agreement or alleged oral agreement. The applicant(s) acknowledge receiving a copy of this Account/Cardholder Agreement and Disclosure and agree that only the written credit agreement contains the terms applicable to the credit transaction.

DISCLOSURE OF REQUIRED CREDIT CARD INFORMATION

This disclosure and the **APRs** are effective as of 02/01/2011 and are subject to change after that date. To find out what may have changed, please phone (860) 684-4484 OR 800-423-7503, or write to WFCU VISA DEPT, PO BOX 125, STAFFORD SPRINGS, CT 06076-0125.

Interest Rates and Interest Charges	
ANNUAL PERCENTAGE RATE (APR) for Purchases and Balance Transfers	<u>9.90%</u> . This APR is a fixed rate.
APR for Cash Advances	9.90% . This APR is a fixed rate.
Penalty APR and When It Applies	14.90% . This APR may be applied to your account if your account becomes 60 or more days delinquent and will become effective on the first day of the month following the delinquency. How long Will the Penalty APR Apply?: If your APRs are increased for the above reason, the Penalty APR will apply until you make six consecutive minimum payments when due and do not exceed your credit limit during that time period.
How to Avoid Paying Interest on Purchases	Your due date is at least 25 days after the close of each billing cycle. We will not charge you interest on purchases if you pay your entire balance by the due date each month. We will begin charging interest on cash advances and balance transfers on the transaction date.
Minimum Interest Charge	None
For Credit Card Tips from the Federal Reserve Board	To learn more about factors to consider when applying for or using a credit card, visit the website of the Federal Reserve Board at http://www.federalreserve.gov/creditcard
Fees	
Annual Fees	None
Transaction Fees	
<ul style="list-style-type: none"> • Balance Transfer • Cash Advance • Foreign Transaction 	None None 1% of the U.S. dollar amount of the foreign transaction.
Penalty Fees	
<ul style="list-style-type: none"> • Late Payment • Chargeback (Returned Payment) 	Up to \$20 . Up to \$25 .
Other Fees	
<ul style="list-style-type: none"> • ATM Usage 	None

How We Will Calculate Your Balance: We use a method called “average daily balance (including new purchases).” See your account/cardholder agreement and disclosure.

YOUR BILLING RIGHTS

(KEEP THIS NOTICE FOR FUTURE USE)

This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

What To Do If You Find A Mistake On Your Statement

If you think there is an error on your statement, write to us at: WORKERS FEDERAL CREDIT UNION, PO BOX 125, STAFFORD SPRINGS, CT 06076-0125.

In your letter, give us the following information:

- *Account information:* Your name and account number.
- *Dollar amount:* The dollar amount of the suspected error.
- *Description of problem:* If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors *in writing*. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- *If we made a mistake:* You will not have to pay the amount in question or any interest or other fees related to that amount.
- *If we do not believe there was a mistake:* You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within *10 days* telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: WORKERS FEDERAL CREDIT UNION, PO BOX 125, STAFFORD SPRINGS, CT 06076-0125.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

Liability for Unauthorized Use

If you notice the loss or theft of your credit card or a possible unauthorized use of your card, you should write to us immediately at:

PO BOX 125, STAFFORD SPRINGS, CT 06076-0125 or call us at 800-423-7503.

You may be liable for the unauthorized use of your card when used to access the line of credit directly in an ATM. You will not be liable for unauthorized use that occurs after you notify us. We will credit your account within 5 business days unless we determine that the circumstances or your account history warrant a delay, in which case you will receive credit within 10 business days. In any case, your liability will not exceed \$50.

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